



A Member's Guide To Registering on myTrustmarkBenefits.com

Health Benefits

Trustmark[®]
benefits beyond benefits

To register as a member on myTrustmarkBenefits.com for the first time, you will need to follow these steps:

Step One: Create an Account

Go to myTrustmarkBenefits.com and select the **Create Your Account** button under the Participant section. Each plan member will need to create their own account.

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Trustmark Health Benefits

Español

Log in

Username
Password

[Forgot your password?](#)
[Forgot your username?](#)

Register

Participant
Find a doctor, check claim status, manage your health and more.

CREATE YOUR ACCOUNT

Employer/Client
Manage employee coverage and eligibility, view claims and view reports.

CREATE YOUR ACCOUNT

Broker
Keep tabs on your clients' plan and access reports.

CREATE YOUR ACCOUNT

Provider
Check the status of your patients' claims and confirm their eligibility history.

CREATE YOUR ACCOUNT

Also available in Spanish.

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Trustmark Health Benefits

Español

Iniciar sesión

Nombre de usuario
Contraseña

ENVIAR

[¿Olvidó su contraseña?](#)
[¿Olvidó su nombre de usuario?](#)

Registrarse

Integrante
Busque un médico, verifique el estado de sus reclamos, administre su salud y mucho más.

CREE SU CUENTA

Empleador/Cliente
Administre la cobertura y elegibilidad de sus empleados, vea los reclamos e informes.

CREE SU CUENTA

Agente
Esté al tanto de los planes de sus clientes y acceda a los informes.

CREE SU CUENTA

Proveedor
Verifique el estado de los reclamos de sus pacientes y confirme el historial de elegibilidad.

CREE SU CUENTA

Note: If at any time, you forget your username or password, you can select the appropriate link under the login button on the home page, and then follow the prompts.

Step Two: Activation

- Enter the required fields with information from your ID card.
- Click **Next**.

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Trustmark Health Benefits

Español

Activation

Let's get started!

To keep this simple, all of the fields below are required.

Your Member ID or SSN
012345678

Your Last Name
Sample

Your ZIP/Postal Code
12345

Your Date of Birth
01/01/1970

NEXT

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Trustmark Health Benefits

Español

Client Logo
Employer:
Group #:

Medical Plan
Dependent Coverage: No

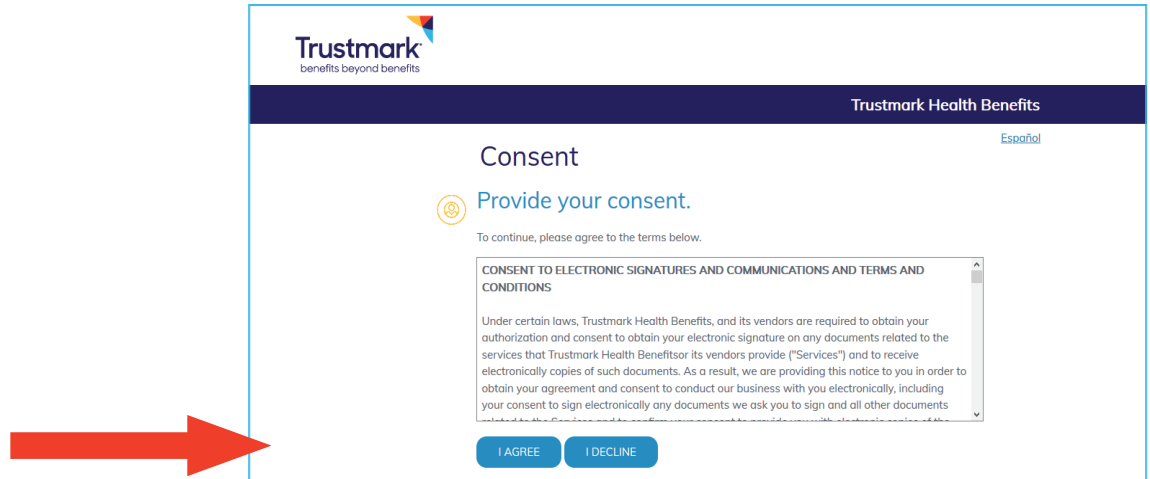
Network Logo
www.Trustmark.com

Therapy Plan
Member ID:
Dependent Coverage No
R2594 00000
P25078 00000
R2509P 00000

Rx Logo
www.Trustmark.com
Member ID:
R2594 00000
P25078 00000
R2509P 00000

Step Three: Provide Your Consent

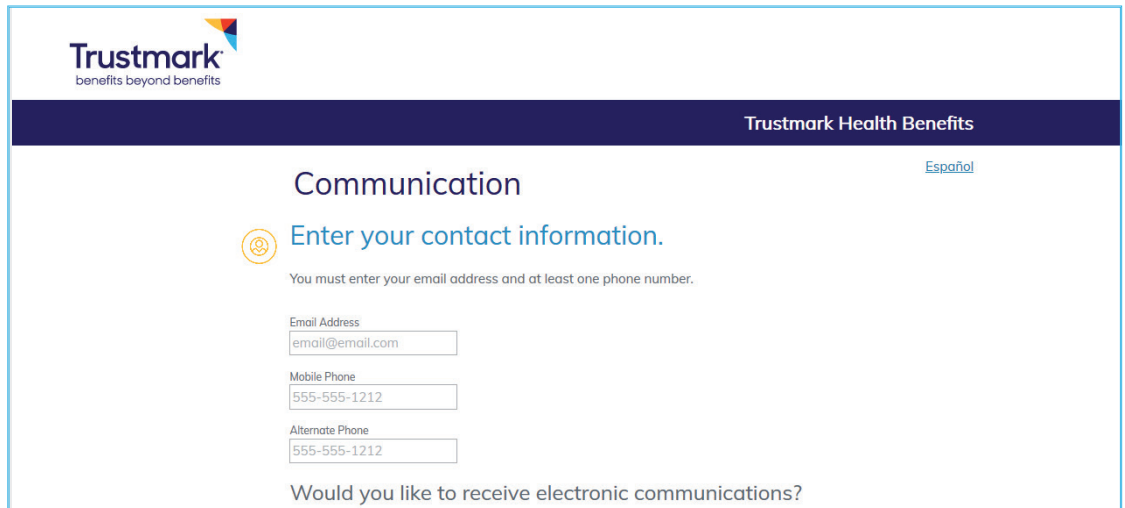
Click "I agree" to accept the consent to electronic signatures and communications and terms and conditions.



The screenshot shows the Trustmark Health Benefits website interface. At the top left is the Trustmark logo with the tagline "benefits beyond benefits". At the top right, it says "Trustmark Health Benefits" and "Español". The main heading is "Consent". Below it, there is a sub-heading "Provide your consent." with a small icon. A note says "To continue, please agree to the terms below." Below this is a scrollable text box containing the following text: "CONSENT TO ELECTRONIC SIGNATURES AND COMMUNICATIONS AND TERMS AND CONDITIONS" followed by a paragraph: "Under certain laws, Trustmark Health Benefits, and its vendors are required to obtain your authorization and consent to obtain your electronic signature on any documents related to the services that Trustmark Health Benefits or its vendors provide ("Services") and to receive electronically copies of such documents. As a result, we are providing this notice to you in order to obtain your agreement and consent to conduct our business with you electronically, including your consent to sign electronically any documents we ask you to sign and all other documents". At the bottom of the scrollable box are two buttons: "I AGREE" and "I DECLINE". A red arrow points from the left towards the "I AGREE" button.

Step Four: Contact Information

Enter your contact information in the fields below. You must enter your email address and at least one phone number.



The screenshot shows the Trustmark Health Benefits website interface. At the top left is the Trustmark logo with the tagline "benefits beyond benefits". At the top right, it says "Trustmark Health Benefits" and "Español". The main heading is "Communication". Below it, there is a sub-heading "Enter your contact information." with a small icon. A note says "You must enter your email address and at least one phone number." Below this are three input fields: "Email Address" with the value "email@email.com", "Mobile Phone" with the value "555-555-1212", and "Alternate Phone" with the value "555-555-1212". At the bottom of the form is the question "Would you like to receive electronic communications?"



Step Five: Verification

- Click "Start" next to the communication method you would like to verify and a code will be sent to the email address or mobile phone number you provided.
- Enter the verification code in the indicated field.
- Click "Next" to continue

The first screenshot shows the Trustmark logo and the text "Trustmark Health Benefits" and "Español". The main heading is "Verification" and the message says "We will need to verify your information before continuing." A red arrow points to this screen.

The second screenshot shows the same heading and message, but with additional instructions: "Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided." Below this are three input fields: "Email Address" (with "email@email.com" and a "START" button), "Mobile Phone" (with "847-000-0000" and a "START" button), and "Verification Code" (with a "VERIFY" button). A red arrow points to this screen.

The third screenshot shows the same heading and message, but with a green confirmation message: "✓ Your code is correct! Click 'Next' below to continue." A red arrow points to this screen.

Step Six: Personalization

Create your profile by choosing a user name and password. Answer three security questions and click "Next."

The screenshot shows the Trustmark logo and the text "Trustmark Health Benefits" and "Español". The main heading is "Personalization" and the message says "Create your profile." Below this are three input fields: "User Name", "Password" (with "At least 8 characters" and a question mark icon), and "Re-enter Password" (with "Confirm password"). Below the fields is a message: "Let's keep this secure — answer these 3 security questions. Remember your answers as you will use these questions in the future if you forget your password!" and a dropdown menu labeled "Select a security question". A red arrow points to this screen.

Expect **more.**
Benefit more.

Once you're registered on this site, please be sure to bookmark it as a favorite, and return directly to myTrustmarkBenefits.com for all future visits.